

I am serviced by Frontier Communications. I live in a rural area of West Virginia that is too far from the "Central Office" to get DSL unless a relay is installed by the carrier. They have asked me to get ten subscribers to sign up and perhaps they will install the relay. I find it difficult to sell a service to my neighbors that is not available. It would be nice if I had a mailing list of affected customers. I could send each a letter but I cannot go house to house. Frontier has not presented any informaton showing that they have done any market research about if they put in the relay, what percentage of current customers would be expected to sign up. That seems basic and simple. I have complained to the WV PSC. Preliminary indications are that they will advise that it is an FCC matter. We have no cable where I live either. That is another reason that Frontier should be anxious to capture this market.

Do I need to file a complaint with the FCC?

Bill Strickler